Self-Assessment

(See pages 24-25 in People Styles at Work-and Beyond if you need further instruction.)

Assertiveness

Responsiveness Bodv Body leans forward leans backward shows little facial expression shows more facial expression Β makes intermittent makes sustained uses few gestures eye contact eye contact "talks with hands" В makes forceful gestures less sits and stand straight forcefully gestures Α relaxes posture and body В Voice Voice speaks slowly speaks quickly speaks with less inflection Α speaks with more inflection speaks softly speaks loudly or intensely speaks with consistent volume speaks with varied volume В pauses frequently pauses rarely Content refers less to feelings Content refers more to feelings В states opinions states opinions carefully strongly uses facts and logic as rationale uses opinions/people as rationale В exerts less exerts more pressure for action pressure for action speaks precisely re: time, data В speaks casually re: time, data tells asks when delegating when delegating limits small talk and stories В makes small talk, tell stories **Totals: Totals:** L + A**R + A** L + BR + B